

1. What is e-Storage Service?

E-Storage service is an online storage and backup solution for your critical business information.

2. How do I access to e-Storage Service?

You can access through the Web User Interface (<http://storage.netmyne.com>) or the StorageSync client.

3. What are the system requirements for e-Storage Service?

You need a web browser and internet connection.

4. How much storage space do I get?

Office in a Box package: you will get 1 GB with 3 users

Office in a Box Plus: you will get 10GB with 5 users.

5. Can I upgrade my e-storage size offered in Office in a Box?

No. However, you can apply for new account if you want additional space with additional charge.

6. How do I activate e-Storage service account?

After your broadband is activated, you will receive an email on how to activate e-Storage service. Please follow the instruction.

7. What is the difference between the personal and enterprise package?

Both personal and enterprise e-storage package have the Private folder, however, only enterprise version has the Company Share folder which allows other members of the company to share files and data.

8. How do I access e-Storage service through the Web User Interface?

You will receive your login ID and password at your preferred email address as specified during registration and at your Streamyx email address. Go to <http://storage.netmyne.com/>, and login with the password provided.

9. Where do I save my files?

You have the option to save your files under the Private or the Company Share folder depending on whether the files are personal or to be shared among your company members, respectively.